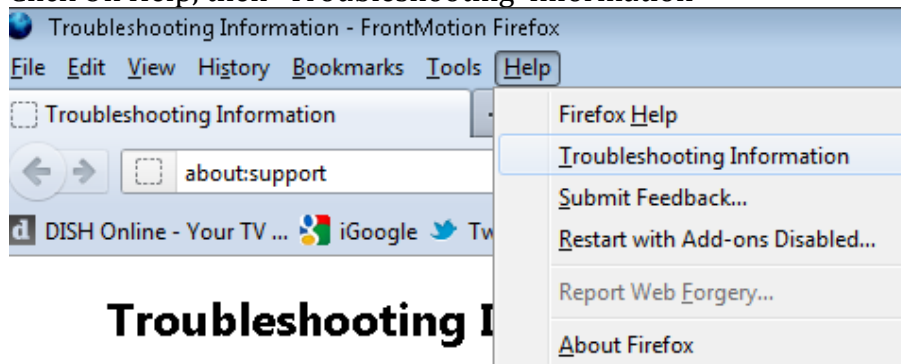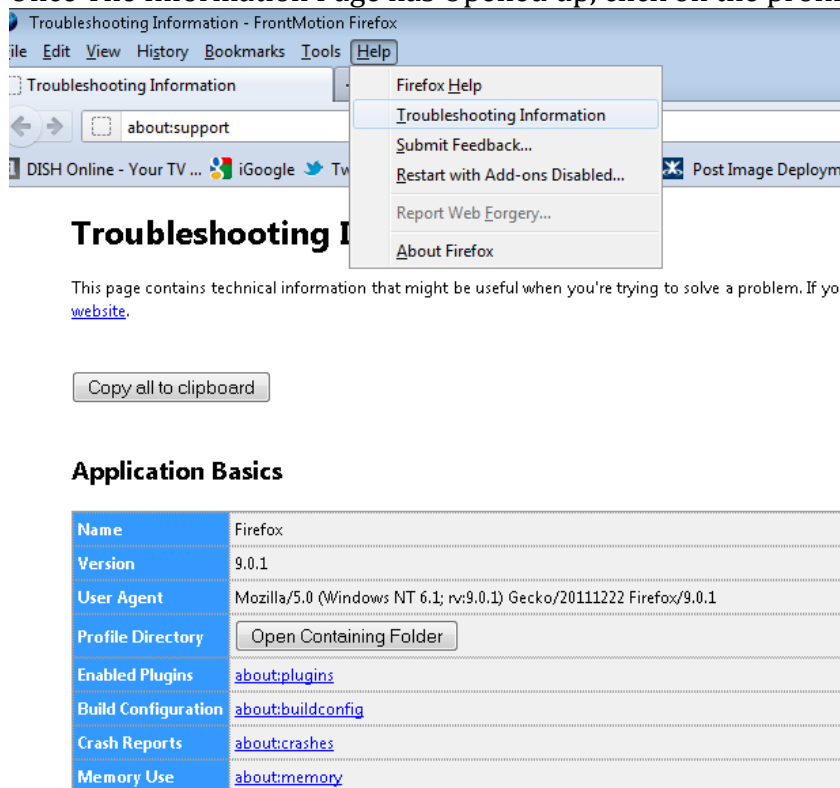# PROBLEM: When I try to upload my PDF attachment in Firefox, I get the following error: "An error prevented the successful upload of the attachment: Uploaded attachment must be in PDF format. MIME type of binary is not allowed."

SOLUTION:

1. Open Firefox
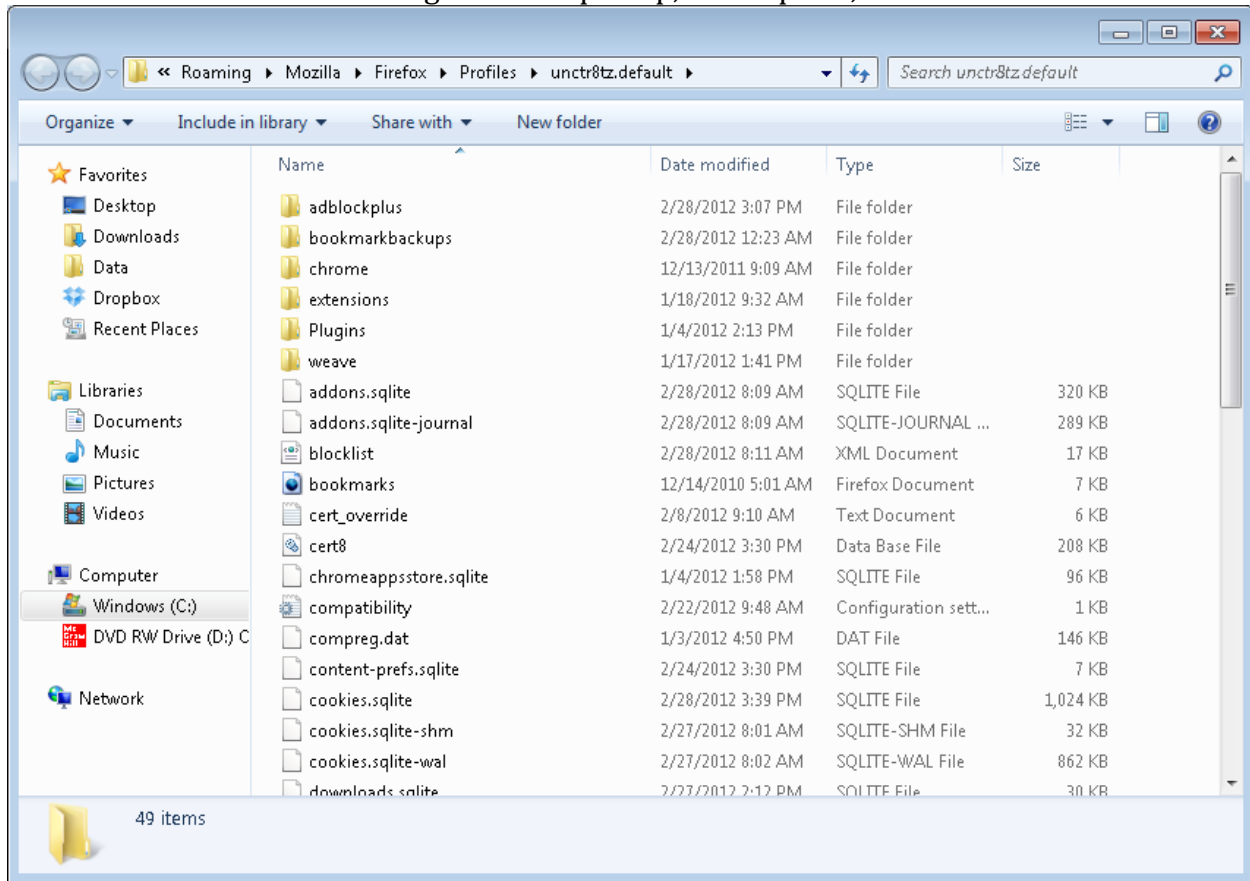2. Click On Help, then "Troubleshooting Information"

3. Once The Information Page has Opened up, click on the profile "Open Containing Folder" Button

4. A folder similar to the following one will open up, at this point, close Firefox.

5. Find the file that says "mimeTypes.rdf" and right click on it and choose Rename. Change the name to "mimetypes.rdf.old"
6. Close out of the folder, then open FireFox.